

# Vaya Provider Advisory Council Updates

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# Clinical Coverage Policies

The revised behavioral health clinical coverage policies have been posted for public comment.

The revisions include NC Innovations updates based on waiver renewal; recent licensure and certification name change for Licensed Professional Counselor and Certified Substance Abuse Counselor; and telephonic and telehealth revisions in response to COVID19. The public comment period end-dates vary by policy.

<https://medicaid.ncdhhs.gov/meetings-and-notices/proposed-medicaid-and-nc-health-choice-policies>

**Notifications –45 days public comment- Due 9/18/20**

8P: North Carolina Innovations

**Telehealth-Related policies- Due 9/13/20**

8A: Enhanced Mental Health and Substance Abuse Services

8A-2: Facility Based Crisis Services

8C: Outpatient Behavioral Health Services Provided by Direct-Enrolled Providers

8E: Intermediate Care Facilities for Individuals with Intellectual Disabilities

8F: Research-based Behavioral Health Treatment for Autism Spectrum Disorder

8G: Peer Support Services

8-J: Children's Developmental Service Agencies (CDSAs)

10C: Local Education Agencies (LEAs)

**Due 8/30/20**

**Notifications –30 days public comment [Licensure and certification name additions due to changes for LPC and CSAC]**

8A-1 Assertive Community Treatment (ACT) Program

8A-6 Community Support Team (CST)

8-B Inpatient Behavioral Health Services

8-L Mental Health/Substance Abuse Targeted Case (TCM)



# PHP LME/MCO Workgroup

**Goals:** The goals of the PHP LME/MCO Workgroup include:

- Improve Collaboration between Standard Plan PHP's and LME/MCO's (Tailored Plans) by developing consistent communication and accountability across health plans while addressing and prioritizing health equity;
- To address barriers to Medicaid Transformation implementation through standardization across Standard Plans and Tailored Plans;
- Collaborate to develop a process for crisis and urgent hand-offs in ongoing Transition of Care;
- Promote standardization for Network Providers and address concerns of providers that will be operating across Standard and Tailored Plans, when possible;
- Assure stability of the Behavioral Health/IDD Crisis services system during Medicaid Transformation;



# PHP LME/MCO Workgroup

- **Goals:** The goals of the PHP LME/MCO Workgroup include:
- Promote standardization and collaboration in crisis service definitions, reporting, transition/discharge processes and data collection;
- Collaborate and coordinate efforts around Community Crisis Planning;
- Provide feedback and promote collaboration on the implementation of the Advanced Medical Home model across Standard and Tailored Plans;
- Promote consistency and work collaboratively with the Transition of Care Workgroup on EPSDT and Transition of Care issues; and
- Coordinate educational and outreach efforts to promote communication with Social Determinant of Health Providers and community stakeholders, specifically around transition of care.



# EVV Implementation

08/20- Kick Off Discovery

09/20 -12/31/20- Implementation

10/20- Payer Training

11/20- Provider Training

1/1/21- EVV Go-Live





# EVV Provider Survey

- <https://www.surveymonkey.com/r/FTR3J7J>
- Survey went to 65 Innovation providers that will be required to use EVV effective 1/1/21
- 29 providers responded, 36 non-responses
- 13 responded that they currently have their own EVV solution in place
- 18 are planning to have their own EVV solution in place by 1/1/21 (47)



# COVID-19 Impacts

- Increased isolation
- Increased depression and anxiety
- Increased suicide
- Increased substance use & overdoses
- Increased financial stress due to unemployment
- Increased homelessness & food insecurity

