

Standard Plan Enrollment

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KEY DATES FOR TRANSITIONING TO MEDICAID MANAGED CARE

- Jan. 25, 2021 – Medicaid and NC Health Choice Provider and Health Plan Look-Up Tool launches
- Feb. 1, 2021 – Provider contracting deadline for inclusion in Beneficiary Open Enrollment
- **March 15, 2021 – Beneficiary Open Enrollment begins**
- April 12, 2021 – Provider contracting deadline for inclusion in Primary Care Provider (PCP) Auto Enrollment
- May 14, 2021 – Beneficiary Open Enrollment ends
 - May 15, 2021 – Health Plan Auto Enrollment (by DHHS) for beneficiaries who have not selected a Health Plan
 - May 22, 2021 (approximate) – Transition of Care information is sent to each Health Plan for beneficiaries assigned to that Health Plan
- July 1, 2021 Health Plan brokers begin scheduling Non-Emergency Medical Transportation (NEMT) appointments for July 1, 2020 or later
- July 1, 2021 – Medicaid Managed Care launch

Enrollment Notices

- Mailed beginning March 1, 2021
- Mandatory and Exempt populations
- Notices for both Standard Plan and Tribal Option Enrollees
- Sample Exempt population notice
 - <https://files.nc.gov/ncdma/documents/County/county-playbook/02-Exempt-Transition-Notice.pdf>

When a member wants to change plans

- 1-833-870-5500 This number is included in enrollment notices
- Request to stay in Medicaid Direct
 - <https://www.ncdhhs.gov/assistance/medicaid-transformation/proposed-program-design/policy-papers>



